

Farndon Gas Pipe Work

As we face the challenge of Covid19 Coronavirus we know that now, more than ever, you're relying on us to keep you and your constituents safe and warm. At this challenging time, we're focused on responding to gas emergencies, and keeping the gas flowing safely.

We need to do some essential work on High Street to make sure we keep the gas flowing to your area. Our work will start on 11 May on High Street and, barring any engineering difficulties, we expect to be finished by the 26 June 2020.

To keep the local community, road users and our colleagues safe, rolling two-way and three-way traffic lights will be in place throughout our work on High Street.

I know this is a concerning time for all of us. So, I just wanted to reassure you that:

- This work will not affect the gas supply to homes in any way
- Our team will not need to enter any homes
- All our teams will be observing social distancing guidelines set out by Government.
- Access to homes for deliveries, local authority and emergency service vehicles will be maintained at all times.

I hope this letter gives you the information you need on our work, but if you have any further questions, please do not hesitate to contact my colleague Reece Emmitt on 07890629500 or email reece.emmitt@wwutilities.co.uk.

Yours faithfully

Paul Williams
Technical Manager

Frequently Asked Questions

Why are you doing this work?

At this challenging time we're committed to keeping the gas flowing safely and reliably, and you are relying on our gas network for heating, hot water and perhaps cooking. To make sure this continues, we need to do some essential work on our gas network.

Why now? Why can't you do it after Lockdown is over?

Our priority is keeping your gas flowing safely and reliably. This work is essential to make sure that we can continue to deliver the service you rely on. Our engineers can do this safely by following Government social distancing guidance.

What is the impact on the gas supply?

There will be no impact on the gas supply.

Will there be any impact on deliveries or emergency service access?

No. Access to homes for deliveries, local authority and emergency service vehicles will be maintained at all times while we are working.

What will constituents see outside their homes?

They may see our engineering team working inside a barriered off area. Our colleagues will be digging holes and using heavy equipment. They will be observing social distancing guidelines set out by the Government. During our work, our team will not need to enter any homes.

